Table of contents

1. INTRODUCTION .................................................................................................................. 3
   1.1 Underlying information and preparation ........................................................................... 3
2. SAFETY INSTRUCTIONS ......................................................................................................... 4
3. OPERATING DETERMINATIONS .............................................................................................. 5
4. COMPONENTS OF A DISPLAY ............................................................................................... 6
   4.1 Mounting elements and connections of a display .............................................................. 6
   4.2 All-in-one network control system LED Show T9 ............................................................ 7
   4.3 Network control system LED Studio .................................................................................. 11
5. MOUNTING ............................................................................................................................. 12
   5.1 Safety instructions ............................................................................................................... 12
   5.2 Allowed number of units connected on one suspension point ........................................ 12
   5.3 Mounting steps ................................................................................................................... 13
6. CONNECTIONS ....................................................................................................................... 15
   6.1 Control system LED Show T9 .......................................................................................... 15
   6.2 Control system LED Studio ............................................................................................. 17
   6.3 Connection to the mains .................................................................................................... 18
   6.4 Installation and connection of the PCI sending card for the control system LED studio 19
   6.5 Connection and operation of the external sending card for the control system LED Studio 20
   6.6 Function test with the interfaces ...................................................................................... 20
7. INSTALLATION AND CONFIGURATION OF THE CONTROL SYSTEMS ......................... 21
   7.1 Control system LED Show T9 .......................................................................................... 21
   7.2 Testing LED Show T9 and playing a video file ................................................................. 29
   7.3 Control system LED Studio ............................................................................................. 31
   7.4 Testing LED Studio and playing a video file ...................................................................... 37
8. CLEANING AND MAINTENANCE .......................................................................................... 39
   8.1 Replacing a power adaptor ............................................................................................... 39
   8.2 Replacing LEDs ................................................................................................................. 42
9. PROBLEM CART ....................................................................................................................... 44
10. TECHNICAL SPECIFICATIONS ............................................................................................. 45
Every person involved with the installation, operation and maintenance of this device has to
- be qualified
- follow the instructions of this manual
- consider this manual to be part of the total product
- keep this manual for the entire service life of the product
- pass this manual on to every further owner or user of the product
- download the latest version of the user manual from the Internet

1. INTRODUCTION
Thank you for having chosen a Wiedamark Soft Display. If you follow the instructions given in this manual, we are sure that you will enjoy this device for a long period of time.

Software shown in the manual.

LED Show T9
For this user manual, [LED Show T9] was used with [Version 10.48].
Please download the latest software from our website. Wiedamark.com

and

LED Studio
For this user manual, [LED Studio] was used with [Version 10].
The software's user manual comes with the network control system.
Please download the latest software from our website. Wiedamark.com

2. SAFETY INSTRUCTIONS

CAUTION!
Be careful with your operations. With a dangerous voltage you can suffer a dangerous electric shock when touching the wires!

This device has left our premises in absolutely perfect condition. In order to maintain this condition and to ensure a safe operation, it is absolutely necessary for the user to follow the safety instructions and warning notes written in this user manual.

Important:
Damages caused by the disregard of this user manual are not subject to warranty. The dealer will not accept liability for any resulting defects or problems.
If the device has been exposed to drastic temperature fluctuation (e.g. after transportation), do not switch it on immediately. The arising condensation water might damage your device. Leave the device switched off until it has reached room temperature.
Please make sure that there are no obvious transport damages. Should you notice any damages on the AC connection cable or on the cover, do not take the device into operation and immediately consult your local dealer.
This device falls under protection-class II and features a protective insulation. The voltage and frequency must exactly be the same as stated on the device. Wrong voltages or power outlets can lead to the destruction of the device and to mortal electrical shock.
Always plug in the power plug least. The power plug must always be inserted without force. Make sure that the plug is tightly connected with the outlet.
Never let the power-cord come into contact with other cables! Handle the power-cord and all connections with the mains with particular caution! Never touch them with wet hands, as this could lead to mortal electrical shock.
Never modify, bend, strain mechanically, put pressure on, pull or heat up the power cord. Never operate next to sources of heat or cold. Disregard can lead to power cord damages, fire or mortal electrical shock.

The cable insert or the female part in the device must never be strained. There must always be sufficient cable to the device. Otherwise, the cable may be damaged which may lead to mortal damage.

Make sure that the power-cord is never crimped or damaged by sharp edges. Check the device and the power-cord from time to time.

If extension cords are used, make sure that the core diameter is sufficient for the required power consumption of the device. All warnings concerning the power cords are also valid for possible extension cords.

Always disconnect from the mains, when the device is not in use or before cleaning it. Only handle the power-cord by the plug. Never pull out the plug by tugging the power-cord. Otherwise, the cable or plug can be damaged leading to mortal electrical shock. If the power plug or the power switch is not accessible, the device must be disconnected via the mains.

If the power plug or the device is dusty, the device must be taken out of operation, disconnected and then be cleaned with a dry cloth. Dust can reduce the insulation which may lead to mortal electrical shock. More severe dirt in and at the device should only be removed by a specialist. There must never enter any liquid into power outlets, extension cords or any holes in the housing of the device. If you suppose that also a minimal amount of liquid may have entered the device, it must immediately be disconnected. This is also valid, if the device was exposed to high humidity. Also if the device is still running, the device must be checked by a specialist if the liquid has reduced any insulation. Reduced insulation can cause mortal electrical shock.

There must never be any objects entering into the device. This is especially valid for metal parts. If any metal parts like staples or coarse metal chips enter into the device, the device must be taken out of operation and disconnected immediately. Malfunction or short-circuits caused by metal parts may cause mortal injuries. Keep away children and amateurs!

Never leave this device running unattended.
3. OPERATING DETERMINATIONS

The flexible displays of the LSD series, equipped with extremely bright tri-color RGB LEDs, type SMD 5050, were specially designed for projection of videos and graphics synchronous to the computer. The displays are made of bendable and foldable PVC material and can be easily suspended from truss systems. The modular design allows the horizontal and vertical built-up of video screens, indoor and outdoor. Control is via special PC software and network components (optionally available).

This product is only allowed to be operated with the voltage given on the type plate. This device is splash-proof (IP 44) and therefore qualified for indoor and outdoor use. For outdoor use, the installer must always make sure to connect a rubber cable HO5RR-F. All valid instructions concerning the installation of cables outdoors or in the ground must be adhered!

The ambient temperature must always be between -10° C and +45° C. Keep away from direct insulation (particularly in cars) and heaters. The maximum relative humidity is 100 % with an ambient temperature of 25° C. This device must only be operated in an altitude between -20 and 2000 m over NN.

Do not shake the device. Avoid brute force when installing or operating the device.

Before installing the system, make sure that the installation area can hold a minimum point load of 4 times the system's load (e.g. weight 20 kg - point load 80 kg).

For overhead use (mounting height >100 cm), always secure the installation with an appropriate secondary safety element (e.g. steel rope).

Make sure the area below the installation place is cordoned off when rigging, derigging or servicing the device.

Do not connect displays to the mains while they are folded.

The F-symbol means: this device can be installed on normal inflammable surfaces.

The symbol \[ \text{\includegraphics[width=0.1\textwidth]{symbol}} \] determines the minimum distance from lighted objects. The minimum distance between light output and the illuminated surface must be more than the given value. The maximum ambient temperature $T_{\text{a}}$ must never be exceeded.

Never use solvents or aggressive detergents in order to clean the device! Rather use a soft and damp cloth.

Please consider that unauthorized modifications on the device are forbidden due to safety reasons!

If this device will be operated in any way different to the one described in this manual, the product may suffer damages and the guarantee becomes void. Furthermore, any other operation may lead to dangers like shortcircuit, burns, electric shock, lamp explosion, etc.
4. COMPONENTS OF A DISPLAY
The following describes all the components needed to operate an LED display. Some of the components are used for other products as well.

1. Suspension point
2. Support bar
3. Data signal inputs (15-pin DIN plugs) for connection to the AIO network interface/receiver interface or the previous display (number varies for each model)
4. Power cable for connection to a power outlet (90 - 260 V ~, 50/60 Hz) via the power plug or to the feedthrough output of a previous display via the 2-pin plug
5. 2-pin jack for the power supply (5 V DC) of the AIO network interface/receiver interface
6. Front of the display, equipped with tri-color RGB LEDs, type SMD 5050
7. Press buttons and hook-and-loop connectors
8. Feed-through output (2-pin jack with cap under the protective cover) for power supply of the subsequent display
9. Data signal outputs (15-pin DIN jacks) for connecting a subsequent display (number varies for each model)
10. Belts with hook, have combined Working Load Limit (WLL) of 79 lbs (36 kg)
4.2 All-in-one network control system LED Show T9

AIO network interface and control software LED Show T9

This complete set consisting of network interface and the control software [LED Show T9] allows for control of the displays together with a Windows PC and a gigabit ethernet network card (1000 Mbps). This system does not require a further video card with DVI output, which makes it ideally suitable for mobile use with a notebook. The transmission of the data signals with a screen resolution of up to 1280 x 1024 pixels from the computer to the network interface is done via the supplied network cable. If needed, a standard CAT5e network cable up to 100 meters long may be used.

For connecting displays the network interface offers eight data signal outputs, each allows control of 128 (width) x 16 (height) pixels. So one network interface can control 128 (width) x 128 (height) pixels in total. A configuration with 256 (width) x 128 (height) pixels is also possible, however, results in a lower grayscale resolution and data refresh rate. To built-up a large video wall with several displays (up to 1280 (width) x 1024 (height) pixels are possible), the network interfaces can be connected in series via network cables.

Minimum system requirements
- Windows 2000/XP
- Dual-core CPU >1.8 GHz
- >1 GB disk space
- Separate gigabit ethernet connection (1000 Mbps)
- 1024 x 768 screen resolution

Recommended system requirements
- 2.9 GHz dual-core CPU
- 4 GB disk space
- Realtek network card with RTL chip
Connections of the AIO network interface

1. **Data signal outputs** (15-pin DIN jacks)  
   1 to 8 for connection to the displays

2. **POWER indicator**

3. **Button Test mode** for function tests

4. **Ethernet connection 2** (RJ45 jack),  
   feed-through output for connection to a subsequent AIO network interface

5. **Ethernet connection 1** (RJ45 jack),  
   input for connection to the ethernet network output (1000 Mbps are required) of a computer or the previous AIO network interface via the supplied network cable

6. **Signal indicator**, flashes constantly  
   when the data link is established

7. **2-pin plug** for connection to a display  
   for power supply (5 V DC) of the AIO network interface

Pixel control

<table>
<thead>
<tr>
<th></th>
<th>per data cable</th>
<th>per AIO network interface</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>128 (width) x 16 (height) pixels</td>
<td>128 (width) x 128 (height) pixels</td>
</tr>
</tbody>
</table>
4.3 Network control system LED Studio
Receiver interface and PCI sending card or external DVI sending card, each with LED Studio control software

Control system consisting of receiver interface and PCI sending card with the control software [LED Studio]. Contrary to the all-in-one network control system [LED Show T9], a computer with DVI output card and dual display mode is required. The DVI output is connected to the sending card DVI input and then transmitted to the receiver interface via the ethernet connectors. Alternatively to the PCI sending card a sending card with external housing is available which makes the system perfect for rental use and mobile applications.

For connecting displays the receiver interface offers eight data signal outputs, each allows control of 128 (width) x 16 (height) pixels. So one receiver interface can control 128 (width) x 128 (height) pixels in total. A configuration with 256 (width) x 128 (height) pixels is also possible, however, results in a lower grayscale resolution and data refresh rate. To built-up a large video wall with several displays (up to 1280 (width) x 1024 (height) pixels are possible), the receiver interfaces can be connected in series via network cables.

Minimum system requirements
• Windows 98/me/2000/NT/XP/Vista/ 7
• Video card with dual display mode and DVI output
• Free PCI slot
• Free USB port

Recommended system requirements
• 1024 x 768 screen resolution
• 2.9 GHz dual-core CPU
• 4 GB disk space
Block diagram

Connections of the PCI sending card

1 Status LEDs, red: power supply failure, green: normal working mode
2 Gigabit ethernet outputs (RJ45 jacks) for connection to a receiver interface
left jack = U, right jack = D
3 Input for power supply (5 V DC) from an external source (optional accessory)
with low-voltage plug (center contact = positive pole)
Only used if the sending card is operated externally of a computer
4 USB port for connection to the USB port on the computer via the supplied adapter cable
5 DVI input for connection to the DVI output on the computer via the supplied DVI cable
Connections and operating elements of the external sending card

1 **Signal indicator**, lights when the data link is established
2 **Power indicator**
3 **Ethernet outputs** (RJ45 jacks) for connection to a receiver interface
   left jack = U, right jack = D
4 **Power input** for connecting the included power unit
5 **USB port** for connection to the USB port on the computer via the supplied adapter cable
6 **DVI input** for connection to the DVI output on the computer via the supplied DVI cable
7 **Buttons ▲ and ▼** for manual adjustment of the brightness
8 **Display**, indicates the adjusted brightness

Connections of the receiver interface

1 **Data signal outputs** (15-pin DIN jacks)
   1 to 8 for connection to the displays
2 **POWER indicator**
3 **Button Test mode** for function tests
4 **Ethernet connection 2** (RJ45 jack),
   input for connection to one of the ethernet network outputs of the sending card or the previous receiver interface
   via the supplied network cable
5 **Ethernet connection 1** (RJ45 jack),
   feed-through output for connection to a subsequent receiver interface
6 **Signal indicator**, flashes constantly when the data link is established
7 **2-pin plug** for connection to a display
   for power supply (5 V DC) of the receiver interface

Pixel control

<table>
<thead>
<tr>
<th>Connections</th>
<th>Pixels</th>
</tr>
</thead>
<tbody>
<tr>
<td>per data cable</td>
<td>128 (width) x 16 (height) pixels</td>
</tr>
<tr>
<td>per receiver interface</td>
<td>128 (width) x 128 (height) pixels</td>
</tr>
</tbody>
</table>
5. MOUNTING

5.1 Safety instructions

Caution! For installation in public or industrial areas, a series of safety instructions have to be followed that this manual can only give in part. The operator must therefore inform himself on the current safety instructions and consider them.

The manufacturer cannot be made liable for damages caused by incorrect installations or insufficient safety precautions!

---

**DANGER TO LIFE!**
Please consider the EN 60598-2-17 and the respective national standards during the installation!
The installation must only be carried out by an authorized dealer!

---

The device has to be installed out of the reach of people and should be installed outside areas where persons may walk by or be seated.

The installation area for the display has to be built and constructed in a way that it can hold 4 times the weight for 1 hour without any harming deformation.

---

**DANGER OF FIRE!**
When installing the device, make sure there is no highly-inflammable material (decoration articles, etc.) within a distance of min. 0.5 m.

---

The operator has to make sure that safety-relating and machine-technical installations are approved
• by an expert before taking into operation for the first time and after changes before taking into operation another time.
• by an expert after every four year in the course of an acceptance test.
• by a skilled person once a year.

**IMPORTANT!** Overhead rigging requires extensive experience, including (but not limited to) calculating working load limits, installation material being used, and periodic safety inspection of all installation material and the device. If you lack these qualifications, do not attempt the installation yourself, but instead use a professional structural rigger. Improper installation can result in bodily injury and or damage to property.

---

**DANGER TO LIFE!**
Before taking into operation for the first time, the installation has to be approved by an expert!

---

5.2 Allowed number of units connected on one suspension point

The allowed number of displays that can be connected in vertical direction and mounted on one suspension point is limited. The combined Working Load Limit (WLL) of the belts of each model (including customized sizes) is 36 kg. Use crossbars to set up larger display walls. The table below gives the maximum number of units allowed for each model.

<table>
<thead>
<tr>
<th>LSD-100</th>
<th>LSD-75</th>
<th>LSD-50</th>
<th>LSD-37.5</th>
<th>LSD-25</th>
<th>LSD-20</th>
<th>LSD-18.25</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>
5.3 Mounting steps

5-1 Mounting steps

Step 1: Unpack the display and unfold it carefully. Place each belt with its hook pointing upwards between the loops at the top of the protective cover.

Step 2: Insert the supplied support bar into the corresponding loops of the protective cover and the belts.

Step 3: Loop the belts around suitable suspension point such as a truss and fasten the hooks.

Step 4: Use the press buttons and the hook-and-loop connectors to connect several displays horizontally and vertically to built-up a large area. Additionally, fasten each hook on the belt of the lower display to the belt of the upper display.

Step 5: The length of the belts and thus the distance between the displays can be adjusted by sliding the buckles.
5.4 Disassembly

Step 1: Disconnect all power connections and all data signal connections.
Step 2: Loosen all push buttons and then all hook-and-loop connections.
Step 3: Release all hooks and belts.
Step 4: Take off the displays from the truss and put them with the back on the ground. You do not have to pull out the support bars.
Step 5: The displays can either be folded or rolled. Model LSD-20 is an exception; this model should be rolled only. Always be careful and do not apply any pressure. Do not bend the circuit boards but fold the displays in the spaces between the circuit boards. It is best to store the displays in a case.

EXTEND LIFE SPAN AND PREVENT DAMAGE!

- Always fold displays lengthwise with the surface face to face.
- Never fold crosswise or back to back.
- Do not bend circuit boards!

With larger models that must be folded several times, proceed as follows:
6. CONNECTIONS

General notes

Only use cables type CAT-5e or better between network card and AIO network interface or receiver interface.

Do not use a network hub or switch or any other network extension to connect the AIO network interface or receiver interface to the computer.

6.1 Control system LED Show T9

Data flow is from right to left and starts on the top right part. When configuring the software later on, the order of the AIO network interface must be specified.

1 Connection displays – AIO network interface
Connect the AIO network interface to the displays as shown above. For this purpose, connect each of the 15-pin data signal outputs of the interface to the 15-pin data signal inputs of the displays: Fasten the locknuts on the connectors.

- Each data cable controls 128 (width) x 16 (height) pixels.
- If needed, a 1.5 meter signal extension cable may be used (optional accessory).

2 Power supply AIO network interface
Power supply of the AIO network interface is via one the displays. Connect the 2-pin jack with the indication [Connect to receiving controller] of one of the displays to the corresponding 2-pin jack of the AIO network interface. Fasten the locknuts on the connectors.
3 **Connection display – display**
Data signals can be relayed horizontally. For this purpose, connect each of the 15-pin data signal outputs of a display to the 15-pin data signal inputs of the subsequent display. Fasten the locknuts on the connectors.

4 **Connection network interface – computer**
Connect the AIO network interface to a computer. Connect the data signal input [Signal input] of the interface to the gigabit ethernet port (RJ45 jack) of the computer via the supplied network cable. The [SIGNAL] LED will be flashing constantly.

- *If needed, a standard CAT5e network cable up to 100 meters long may be used (different lengths are available as accessory).*

Only use a gigabit network card (1000 Mbps). Network cards with transfer rates of 100 Mbps or less will not work.

5 **Connection AIO network interface – AIO network interface**
The network interface’s output [Signal Transfer] serves for relaying the data signal to the [Signal Input] on the next interface.
## 6.2 Control system LED Studio

### 1 Connection displays – receiver interface
Connect the receiver interface to the displays as shown above. For this purpose, connect each of the 15-pin data signal outputs of the interface to the 15-pin data signal inputs of the displays. Fasten the locknuts on the connectors.

- *Each data cable controls 128 (width) x 16 (height) pixels.*
- *If needed, a 1.5 meter signal extension cable may be used (optional accessory).*

### 2 Power supply receiver interface
Power supply of the receiver interface is via one of the displays. Connect the 2-pin jack with the indication `[Connect to receiving controller]` of one of the displays to the corresponding 2-pin jack of the receiver interface. Fasten the locknuts on the connectors.

### 3 Connection display – display
Data signals can be relayed horizontally. For this purpose, connect each of the 15-pin data signal outputs of a display to the 15-pin data signal inputs of the subsequent display. Fasten the locknuts on the connectors.

### 4 Connection receiver interface – PCI sending card or external sending card
Connect the receiver interface to the PCI sending card.

- *Prior to the connection, read section 6.4 which describes the procedure how to install the PCI sending card.*

Alternatively to the PCI sending card the receiver interface can also be connected to the external sending card.

- *Prior to the connection, read section 6.5 which describes the connection of the external sending card to a computer.*

Connect the data signal input `[Signal Input]` of the receiver interface to one of the ethernet ports (RJ45 jacks) of the sending card via the supplied network cable. The `[SIGNAL]` LED will be flashing constantly. Both jacks can be used as desired. When configuring the software later on, the jack used must be specified: left jack = `[U]`, right jack = `[D]`.

---

Data flow is from right to left and starts on the top right part. When configuring the software later on, the order of the AIO network interface must be specified.
• If needed, a standard CAT5e network cable up to 100 meters long may be used (different lengths are available as accessory).

5 Connection receiver interface – receiver interface
The receiver interface's output [Signal Transfer] serves for relaying the data signal to the [Signal Input] on the next interface. With [LED Studio], four receiver interfaces can be connected in series.

6.3 Connection to the mains

![Diagram of power cabling]

<table>
<thead>
<tr>
<th>AC 90-260 V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display 1</td>
</tr>
<tr>
<td>Display 6</td>
</tr>
<tr>
<td>Display 11</td>
</tr>
</tbody>
</table>

Caution! Do not connect displays to the mains while they are folded.

1 After having connected all components, connect the power plug of the first display to the mains (90-260 V AC, 50/60 Hz). The [POWER] indicator on the AIO network interface or receiver interface lights up red.

2 For relaying the power supply, remove the cable part with the power plug on the power cables of the subsequent displays. On all displays, pull out the feed-through cable marked [AC 90~260 V AC] from protective cover and remove the protective caps.

3 Connect the feed-through output of the first display to the 2-pin plug on the power cable of the next display etc. until you have connected a maximum of 5 displays. The next 5 displays must be connected to the mains separately.

4 Make sure all connectors are locked firmly.

5 If needed, a 1.5 meter power extension cable may be used (optional accessory).

6 After operation, disconnect the displays from the mains and then loosen all cable connections.
6.4 Installation and connection of the PCI sending card for the control system LED studio

1. Turn off the computer, disconnect the power plug and remove the case. Take anti-static precautions (e.g. touch a metal object) to avoid damage to the computer.

2. Insert the sending card into a free PCI slot of the computer. Replace the case.

3. Connect the DVI port of the sending card to the DVI port of the computer via the supplied DVI cable.

4. Connect the USB port of the sending card to the USB port of the computer via the supplied USB cable.

5. Make sure all connections are correctly connected. Apply power to the computer and start it.

6. If the green status LED of the sending card is flashing constantly (about 30 times per second) power supply and data transmission is established.

**Attention!** When the computer starts up and the monitor remains black after connecting the sending card, turn off the computer and disconnect the DVI cable from the sending card. Reboot your computer and when Windows has loaded, reconnect the DVI cable.
6.5 Connection and operation of the external sending card for the control system
LED Studio

1. Connect the DVI port of the sending card to the DVI port of the computer via the supplied DVI cable.
2. Connect the USB port of the sending card to the USB port of the computer via the supplied USB cable.
3. Connect the power supply unit to the power input jack [DC 5V] on the sending card and connect the power cable to the power supply unit. Plug the mains plug to a mains outlet.
4. Thus the sending card is powered on and is in standby mode. The [POWER] indicator lights. By disconnecting the unit from the mains it can be switched off.
   Use only the included power supply unit. Always disconnect the mains connector when you wish to change connections, move the unit to a different place or if it is not used for a longer period.
5. The [SIGNAL] indicator lights when the data link is established.
6. With the buttons [▲] and [▼] you can manually adjust the brightness of the displays connected in 16 steps.

6.6 Function test with the interfaces
After connecting the AIO network interface or the receiver interface to the displays, you can perform a first functional test without having to run the respective software. Therefore you can check if all components are connected correctly.

By pressing the button [Test mode] you can successively call different color and test programs which are shown on the displays. Keep the button [Test mode] pressed for approx. 7 seconds to exit the test mode. Please note that this mode is only applicable for color tests. There may be deviations when running programs.
7. INSTALLATION AND CONFIGURATION OF THE CONTROL SYSTEMS

Depending on the control system, the matching PC program must be installed before taking the displays into operation. This chapter is a quick guide for setting up both control systems. Please refer to the corresponding user manuals for further information regarding installation, configuration and operation. The manuals are included in the delivery and are also available for download on the internet.

As drivers and software are constantly being developed, your installation screens and procedures may vary slightly from those described in this user manual.

7.1 Control system LED Show T9

Attention! Prior to installing the control software, make sure you have assigned a static IP address to your computer, or use a separate network card for operating the control system [LED Show T9]. If your computer does not have a static IP address or if the IP address is allocated via DHCP (Dynamic Host Configuration Protocol), the control software LED Show T9 automatically assigns the IP address 192.192.192.111 and you can no longer access the network. The IP address remains assigned even after closing the software so that you have to manually restore your original network settings in order to reaccess the network.

Installation of the control software

Connect the displays as described under 6.1 and connect the AIO network interface to your computer. As soon as an ethernet connection is established, the computer displays a dialog window in the lower right corner of the screen (possibly limited connectivity is displayed, nevertheless, the ethernet connection is sufficient for operation). The signal indicator on the AIO network interface will be flashing constantly.

Now install the control software [LED Show T9] on your computer. For this purpose, start the installation program on the supplied DVD and follow the instructions of the installation program.

- In order to install the control software you must log on to your computer as administrator or user with administrator rights.
**Configuration of the control software**

The control software must be configured for use with the displays, network card and AIO network interface. For this purpose, start the program. The graphical user interface and the preview window will be displayed.

Call menu item [Control] → [LED Admin] to start with the configuration.
1. The control software [LED Show T9] allows control of a complete video wall (consisting of several displays). Leave the default value for [LED] at [1].

2. Select the correct gigabit network card.

3. Click [NIC assistant]. The connection to the AIO network interface is established and its version is indicated.

4. Enter the start position for the preview window on the computer monitor in fields [startx] and [starty].

5. Specify the size for the complete video wall in pixels: Enter width and height in the corresponding fields.

6. Click [Change] to store your settings for position and size. The preview window on the computer monitor is adjusted accordingly.

7. The basic setting for the data path is [right-left]. If you have cabled the displays differently or the image output is mirror-inverted, change the direction accordingly using the dropdown menu [direction (front)]. If you have made any changes, click [Change] again to store your settings.

8. Finally, click [parameter set]. The hardware settings for the AIO network interface will be called. The dialog window [Key Input] is displayed.
Now enter the admin password [T9]. Observe the correct spelling.

You will be asked if you would like to customize settings. Click [Yes] to confirm.

The [Board Type] tab is displayed. In this tab, leave all settings at their default values. Select the [receiver connection] tab.

2. Based on your cabling, enter the number of horizontal and vertical AIO network interfaces in fields [card row] and [card col]. Now a field is displayed for each AIO network interface (point 4).

3. As before in configuration menu [LED Admin], enter the start position on the computer monitor in fields [to left] and [to up].

4. Based on your cabling, click the fields to specify the order of the AIO network interfaces. Alternatively, you may use the field [number] on the right side. Set the first AIO network interface in the data path to number [1]. Contrary to your cabling, the direction is from left to right.

5. Specify the size for each AIO network interface in pixels: Enter width and height in the corresponding fields.
Transfer your settings to the AIO network interface by clicking [Send]. The progress bar is displayed. The dialog [send complete] will inform you about the successful data transmission.

Click [Save] to store your personal settings in DAT format. Make sure you do not overwrite the original preset file. Save the file under a different file name.

The configuration is now complete and you can close the [receiver connection] and [LED Admin] tabs.
Manual adjustment of parameters

Some of the AIO network interface’s parameters can be adjusted manually in the [receiver param] tab. Generally, parameter do not require any adjustment thanks to the preset file loaded before. However, should you notice irregular behavior of LEDs, you can correct errors in particular by adjusting the frequency and the refresh rate.

Function test

For various function tests, call menu item [Debug]. Should you notice irregular behavior of LEDs, you can correct errors by adjusting AIO network interface parameters in the [receiver param] tab (→ see previous section).
Using the control software with other PC programs

To use [LED Show T9] with another PC media program call menu menu item [Setting] → [Software Settings] and check [capture screen mode]. Please note that [LED Show T9] must remain active. You can also e.g. deactivate the background in the preview window or the cursor display in this menu.

Notes

The lighting control software [MADRIX] features a DVI patch from version [2.12] for easy control and configuration of LSD displays. Therefore you can do without [LED Show T9] after your initial configuration.

Please note that an initial configuration under [LED Show T9] is required nevertheless. Otherwise [MADRIX] cannot be used to control LSD displays.

You can disregard the procedure in menu item [Software Settings] describe above.

7.2 Testing LED Show T9 and playing a video file

You can project videos and graphics in all popular formats on your LSD displays. Some example files come with the supplied DVD.

1. At first, create a new program. In the toolbar, click symbol [ ] and [Blank Page]. [Normal Page1] will be displayed in the tree structure. In the right section, different attributes such as name, background and duration can be adjusted.

2. Click [ ] or the right mouse button to create a new program window. Select [File Window] in the dropdown menu. A program can consist of multiple program windows. A program window can extend over the entire video wall or just a section. You can specify the position and size of a window by dragging the mouse in the preview window or enter them among other basic attributes in the [Window Attr.] section.
3 Click symbol [+] or the right mouse button to fill a program window with contents. To play a video select [Add Video files] from the dropdown menu.

Note: In order to create MS Office files with the software, the respective applications must be installed on your computer.

4 Load the desired video file and click symbol [▶] in the toolbar. The video will be displayed in the preview window on your computer monitor and synchronously on your displays. To pause the program click [■], to stop it click [■].

5 To save your program in CLT format click [ ] or select [File] → [Save As].

The software features numerous other functions. A full-fledged user manual is included in the delivery.
7.3 Control system LED Studio

Configuration of the video card

For [LED Studio] it is necessary to activate the second output of your video card. Go to [Control Panel] → [Display Properties] and select the [Settings] tab.

1. Select the second monitor and adjust the screen resolution. The recommended screen resolution is [1024 x 768 pixels].

2. Check [Extend my Windows desktop onto this monitor]. Click [Apply].

3. Click [Advanced] to set the refresh rate of the monitor to [60 Hz].

4. Install LED Studio on your computer and activate the image output on the displays by clicking the [ ] symbol in the toolbar.
Installation of the control software
After completing the data cabling of the displays and establishing an ethernet connection, install the control software [LED Studio] on your computer. For this purpose, insert the supplied DVD into your drive. The installation start window will be displayed. Select [English] and [Installing LED play software] and follow the instructions of the installation program.

Note: The DVD starts running automatically if auto start mode is enabled for your drive. If this is not the case open the DVD and start the installation program [LEDStudio10.exe].

Configuration of the control software
The control software must be configured for use with the displays, sending card and network interface. For this purpose, start the program. The graphical user interface and the preview window will be displayed.
Call menu item [Option] → [Software Setup] to start with the configuration.

7-13 Software Setup

Software parameters
The software configuration menu is shown:

The control software [LED Studio] allows control of a complete video wall (consisting of several displays). Leave the default value for [LED Numb] at [1].

2 In the [Play Window] tab, enter the start position for the preview window on the computer monitor in fields [Start X] and [Start Y].

3 Specify the size for the complete video wall in pixels: Enter width and height in the corresponding fields.

4 Check [Always on top] if you do not want the preview window to be superimposed by other applications.

5 After your settings, type the password [linsn] on the keyboard. Observe the correct spelling. Notice there is no field or indication on the screen.
6 The dialog window for password entry is displayed. The password is [168]. Click [Ok].

Hardware Parameters
If you have entered the correct passwords, the following hardware configuration menu is displayed:

1 Select the [Sender] tab and enter the computer monitor's screen resolution under [Display Mode] (→ 7.3.1).

2 Transfer your settings to the sending card by clicking [Save on sender].

Note: If the LED displays' brightness suddenly dims without any reason, restore all default settings: click [Default] and [Save on sender].
1. Select the [Receiver] tab to configure the receiver interface.

2. To facilitate the configuration, use the [RCG preset files].

3. Click [Load from Files] and select the configuration file that matches the output resolution of the displays.
Select the [Display Connection] tab to configure the data connection to the displays.

The control software [LED Studio] allows control of a complete video wall (consisting of several displays). Leave the default value for [Display QTY] at [1].

Based on your cabling, enter the number of horizontal and vertical receiver interfaces in fields [Horizontal card] and [Vertical card]. Now a field is displayed for each receiver interface (→3 a). Click the fields to separately adjust the following parameters of each receiver interface.

Under [Main cable], specify for each receiver interface the output used at the sending card: left jack = [U], right jack = [D].

Based on your cabling, specify the order of the receiver interfaces under [Order No.]. Set the first receiver interface in the data path to number [1].

Specify the size for each receiver interface in pixels: Enter width and height in the corresponding fields.

Transfer your settings to the receiver interface by clicking [Send to receiver].

Click [Save to file] to store your personal settings in RCG format. Make sure you do not overwrite the original preset file. Save the file under a different file name.
Function test
For various function tests, select menu item [Test].

7.4 Testing LED Studio and playing a video file
You can project videos and graphics in all popular formats on your LSD displays.

1 Click the [ ] symbol in the toolbar to display the tools and fields required for programming.

2 First, create a new program by clicking [ ]. [Step1] will be displayed in the tree structure. In the right section, different attributes such as name, background and duration can be adjusted.
Click \[\text{File Window}\] to create a new program window. Select \[\text{File Window}\] in the dropdown menu. A program can consist of multiple program windows. A program window can extend over the entire video wall or just a section. You can specify the position and size of a window by dragging the mouse in the preview window or enter them among other basic attributes in the right section.

To fill a program window with contents, click \[\text{Add File}\] and specify the path of your file. Below, you can adjust different parameters depending on the file type, including background, position, text, play time and effects. If you want to apply the parameters adjusted to all files in this program window, click \[\text{Apply}\].

To save your program in CLT format click \[\text{Save As...}\] or select \[\text{File} \rightarrow \text{Save As...}\].

To play your program click \[\text{Play}\] in the toolbar. The video will be displayed in the preview window on your computer monitor and synchronously on your displays. To pause the program click \[\text{Pause}\], to stop it click \[\text{Stop}\].

The software features numerous other functions. A full-fledged user manual is included in the delivery.
8. CLEANING AND MAINTENANCE
We recommend a frequent cleaning of the device. Please use a soft lint-free and moistened cloth. Never use alcohol or solvents!

**DANGER TO LIFE!**
Disconnect from mains before starting maintenance operation!

Should you need any spare parts, please use genuine parts.

**WARNING!**
Maintenance and service operations are only to be carried out by authorized dealers!

8.1 Replacing a power adaptor
The power adaptors are located at the back of the displays and are connected in series.
If the connectors are not properly connected or one of the adaptors is broken, the following situations may occur:

1. If this power adaptor is broken the LEDs in the dashed area will not work.

2. If this power adaptor is broken the LEDs in the dashed area will not work.
In case one of the situations occurs, follow these steps:

1. Disconnect all displays from mains power.
2. Remove the rear protection cover.
3. Check if all connectors are fastened in the area where the LEDs are not working. Then reconnect the displays to mains power for testing.
4. If the problem still persists use a multimeter to test whether the AC and DC output voltage is steady. If there is not output voltage or unsteady voltage replace the power adaptor: Plug out the connectors at both ends of the power adaptor and remove the broken power adaptor from its pocket. Insert a new power adaptor and fasten the connectors with their locknuts.
5. Make sure that the new power adaptor is correctly connected and reconnect the displays to mains power for testing. Reattach the protective cover.
8.2 Replacing LEDs

In case one of the following situations occurs check and replace the LEDs if necessary:

1. Replace the LED if a single pixel does not work or displays irregular colors. For this purpose, remove the rear protection cover with a screwdriver, take out the PCB with the LED and replace the broken LED with a new one and solder it. Reattach the protection cover.

2. If one vertical LED column does not work properly (point 1 in the figure): Remove the rear protection cover with a screwdriver, take out the PCB with the LED and check the wiring. If one of the wires is loose solder it on the PCB and reattach the protection cover.

3. If two vertical LED columns do not work properly (point 2 in the figure): Remove the rear protection cover with a screwdriver, take out the PCB with the LED and check the wiring. If none of the wires is loose or if there is no short circuit, open the box marked [Data Processor Box] and check if the counterpart connector on the PCB is properly connected.

4. If a horizontal LED row does not work properly (point 3 in the figure): Remove the rear protection cover with a screwdriver, take out the PCB with the LED and check the wiring. If one of the wires is loose, solder it on the PCB and reattach the protection cover.
Steps for replacing LEDs:

1 Screw out rear black plastic cover.

2 Solder the wires.

Should you have further questions, please contact your dealer.
## General notes

- If the entire display is without image, make sure all network cable are properly connected.
- Only use cables type CAT-5e or better.
- Do not use a network hub or switch or any other network extension.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entire display without image</td>
<td>Network cable between PC and interface is not connected appropriately.</td>
<td>Check the network cable connection and change cable if necessary.</td>
</tr>
<tr>
<td></td>
<td>Sending card or interface is out of order.</td>
<td>Check if the sending card and interface are correctly installed.</td>
</tr>
<tr>
<td></td>
<td>System settings are wrong.</td>
<td>Reconfigure the control software and your computer if necessary.</td>
</tr>
<tr>
<td></td>
<td>[LED Show T9]: Network card is not connected properly.</td>
<td>Deactivate your firewall or network bridge.</td>
</tr>
<tr>
<td></td>
<td>[LED Studio]: DVI cable is not connected to sending card.</td>
<td>Check the DVI connection.</td>
</tr>
<tr>
<td></td>
<td>Monitor under Windows is not activated or image output in [LED Studio].</td>
<td>Activate the monitor extension or image output.</td>
</tr>
<tr>
<td>Partially no image</td>
<td>System settings are wrong.</td>
<td>Reconfigure the control software and your computer if necessary.</td>
</tr>
<tr>
<td></td>
<td>Data processor at the back of the display is without input or output signal.</td>
<td>Check the wiring of data processor to PCB.</td>
</tr>
<tr>
<td></td>
<td>Display and interface are not properly connected.</td>
<td>Check the connectors, fasten the locknut again. Plug and jack must be connected appropriately.</td>
</tr>
<tr>
<td></td>
<td>Power adaptor is broken.</td>
<td>Replace power adaptor (→8.1).</td>
</tr>
<tr>
<td>Single pixel is not working</td>
<td>LED is broken</td>
<td>Replace LED (→8.2).</td>
</tr>
<tr>
<td>LED row is not working</td>
<td>Pixels are not properly wired.</td>
<td>Remove the rear protective cover of the display, check the wiring of the LED row and renew it if necessary. Reattach the protective cover (→8.2).</td>
</tr>
<tr>
<td>Single pixels react erratic  (e.g. shadows under [LED Show T9])</td>
<td>System settings are wrong.</td>
<td>Refer to section [Manual adjustment of parameters] under [LED Show T9].</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If the problem persists, contact your dealer.</td>
</tr>
</tbody>
</table>
## 10. TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th>Model</th>
<th>LSD-18.25</th>
<th>LSD-20</th>
<th>LSD-25</th>
<th>LSD-37.5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power supply:</td>
<td>90 - 260 V AC, 50/60 Hz ~</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Power consumption:</td>
<td>100 W/m²</td>
<td>80 W/m²</td>
<td>45 W/m²</td>
<td>30 W/m²</td>
</tr>
<tr>
<td>Resolution (width x height):</td>
<td>64 x 64 pixels</td>
<td>64 x 128 pixels</td>
<td>48 x 64 pixels</td>
<td>32 x 64 pixels</td>
</tr>
<tr>
<td>Pixel pitch:</td>
<td>18.25 mm</td>
<td>20 mm</td>
<td>25 mm</td>
<td>37.5 mm</td>
</tr>
<tr>
<td>Pixel density:</td>
<td>3002/m²</td>
<td>2500/m²</td>
<td>1600/m²</td>
<td>711/m²</td>
</tr>
<tr>
<td>Pixel configuration:</td>
<td>tri-color RGB LEDs, type SMD 5050</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lifetime:</td>
<td>approx. 100,000 hours</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Display port:</td>
<td>DVI/RJ45</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Control mode:</td>
<td>synchronous to video source</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drive mode:</td>
<td>static</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Screen resolution (width x height):</td>
<td>1024 x 768 pixels recommended, 1280 x 1024 pixels maximum</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brightness:</td>
<td>3680 cd/m² (nits)</td>
<td>2700 cd/m² (nits)</td>
<td>1730 cd/m² (nits)</td>
<td>770 cd/m² (nits)</td>
</tr>
<tr>
<td>Viewing angle:</td>
<td>120°</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frame rate:</td>
<td>60 Hz</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data refresh rate:</td>
<td>600 Hz</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Colors:</td>
<td>16.7 million (R 256, G 256, B 256)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Protection rating:</td>
<td>IP 44</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating temperature:</td>
<td>-10 to 45 °C</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Humidity:</td>
<td>10 to 90 %</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dimensions (WxH):</td>
<td>1170 x 1170 mm</td>
<td>1280 x 2560 mm</td>
<td>1200 x 1600 mm</td>
<td>1200 x 2400 mm</td>
</tr>
<tr>
<td>Max. load WLL (4-fold) of belts:</td>
<td>36 kg</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weight:</td>
<td>9 kg/m²</td>
<td>7.8 kg/m²</td>
<td>6.5 kg/m²</td>
<td>4 kg/m²</td>
</tr>
<tr>
<td>Model</td>
<td>LSD-50</td>
<td>LSD-75</td>
<td>LSD-100</td>
<td></td>
</tr>
<tr>
<td>---------</td>
<td>--------</td>
<td>--------</td>
<td>---------</td>
<td></td>
</tr>
<tr>
<td>Power supply:</td>
<td>90 - 260 V AC, 50/60 Hz ~</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Power consumption:</td>
<td>20 W/m²</td>
<td>12 W/m²</td>
<td>10 W/m²</td>
<td></td>
</tr>
<tr>
<td>Resolution (width x height):</td>
<td>16 x 32 pixels</td>
<td>32 x 48 pixels</td>
<td>16 x 16 pixels</td>
<td></td>
</tr>
<tr>
<td>Pixel pitch:</td>
<td>50 mm</td>
<td>75 mm</td>
<td>100 mm</td>
<td></td>
</tr>
<tr>
<td>Pixel density:</td>
<td>400/m²</td>
<td>177/m²</td>
<td>100/m²</td>
<td></td>
</tr>
<tr>
<td>Pixel configuration:</td>
<td>tri-color RGB LEDs, type SMD 5050</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lifetime:</td>
<td>approx. 100,000 hours</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Display port:</td>
<td>DVI/RJ45</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Control mode:</td>
<td>synchronous to video source</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drive mode:</td>
<td>static</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Screen resolution (width x height):</td>
<td>1024 x 768 pixels recommended, 1280 x 1024 pixels maximum</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brightness:</td>
<td>172 cd/m² (nits)</td>
<td>220 cd/m² (nits)</td>
<td>150 cd/m² (nits)</td>
<td></td>
</tr>
<tr>
<td>Viewing angle:</td>
<td>120°</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frame rate:</td>
<td>60 Hz</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data refresh rate:</td>
<td>600 Hz</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Colors:</td>
<td>16.7 million (R 256, G 256, B 256)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Protection rating:</td>
<td>IP 44</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating temperature:</td>
<td>-10 to 45 °C</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Humidity:</td>
<td>10 to 90 %</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dimensions (WxH):</td>
<td>1600 x 2400 mm</td>
<td>12600 x 2400 mm</td>
<td>1600 x 1600 mm</td>
<td></td>
</tr>
<tr>
<td>Max. load WLL (4-fold) of belts:</td>
<td>36 kg</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weight:</td>
<td>2.5 kg/m²</td>
<td>2.2 kg/m²</td>
<td>1.8 kg/m²</td>
<td></td>
</tr>
</tbody>
</table>

*MADRIX is a trademark of inoage trade - Hertel, Pinzer, Wissmann GbR.

**Windows is a registered trademark of the Microsoft Corporation in the USA and other countries.